

My understanding is hardly any member of the last few city councils plays golf regularly and is somewhat disconnected from Coal Creek Golf Course issues that have arisen in the past few years, especially since the departure of the popular Dave Baril.

I do not play golf. My spouse, Larry Donner, however, does and is a paid "theoretical member" of Wednesday's Senior League. I say theoretical because notifications for Senior sign-ups and other information arrives late or not at all. The current manager of the Senior program has changed the shot gun start for a sequential start. This is particularly frustrating because Larry enjoys an early tee time before it gets blistering hot and the day gets wasted waiting in backed up lines of slow golfers because the course marshals are absent. Phoning to register concerns enter an endless city phone loop or get transferred to an inexperienced staffer who promises someone will get back to you but usually that does not happen in any timely fashion.

My observation is the culture of CCGC is radically different from the friendly, helpful, welcoming place it once was. This was confirmed by a few phone calls this morning to other golfers I know who do not know Larry. (I never trust just one person's perception, even if it's my spouse.) I started with the neutral question "How's it going at the golf course nowadays?" The *immediate* universal response is "IT SUCKS!!" Two people I called had gotten so disgusted with CCGC, they joined leagues in other places. It appears a quiet city attempt is underway to discourage the locals from using our course in favor of trying to make more money with non-resident golfers. Evidently, this switch is well-known in golfing circles and other local courses are exploiting it to get new Louisville players and league members.

I recognize we have always attempted to have CCGC be self-supporting. I know a huge fight recently erupted over the increase in fees and many would like to see an expanded and improved clubhouse. **This email is NOT about those issues. This email is about how the staff treats the resident players. You can mitigate a lot of resentment over anything by simply responding in a timely fashion with a kind, understanding explanation of why you have implemented new strategy and how it may benefit all of us as taxpayers.**

PS. I am writing because, unlike Larry who thinks this issue is hopeless, **I believe you do care and can do something** to correct what has become an obvious slide.

Thank you for your consideration.

Sue

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