

City Council

Agenda

Tuesday, February 10, 2026
Workshop
Louisville Fire Station 1
1240 Main Street
10:00 AM

There is no remote option for this meeting and Council will not take public comment; however, comments may be emailed to [Council](#).

- 1. Call to Order**
- 2. Council Workshop - 10 a.m.**
Council Working Agreements
- 3. Lunch - 12:30 p.m.**
- 4. City Council / Executive Leadership Team Workshop - 1 p.m.**
A. 2026 Council Work Plan Review
- 5. Adjourn**

2025 Work Plan Update & 2026 Initial Work Plan Discussion

May 27, 2025

- Council Strategic Goals Discussion
 - Agree with the 4 priorities set for 2025
 - Safety includes disaster preparedness, traffic safety, etc.
 - Overlap between goals
 - Struggled with Core Services being part of the Work Plan – always a priority
 - What is it that Council is going to do this year related to Core Services?
 - It would be helpful to better define core services and what should be included in that Strategic Goal.
 - During budget conversations, we discuss balancing budget limitations with services. Need to define core services, and proposed new core services, to determine how to fund those services. How to address gaps?
 - Maintain the core services that we have, effectively and efficiently, and cost-effectively. It is the City's responsibility to deliver on the top items that the community wants the City to focus on.
 - Important to maintain our current core services.
 - A conversation this year will be can we maintain our core services?
 - Would like to consider more than 4 priorities
 - Consider adding environmental sustainability as a priority.
 - Proposed modifications
 - Definition and title of economic vitality – expand what that means to consider financial sustainability.
 - Housing – Encompass more than affordable housing and focus on all housing.
 - Core Services – Potential priority action item – How do we ensure that the core services that we provide keep up with future demands?
 - Definition of core services?
 - Police, fire, roads, water, sewer, power (health and public safety)
 - Many amenities are considered core services by the community.
 - Everything that the City pays for is a core service.
 - Look at our Charter to see if core services are defined.
 - May need to decrease some of our service levels to address budget issues.

- Example – Reduce acceptable pavement condition index?
- 2026 Priority Action Items
 - Economic Vitality
 - Simplifying/streamlining our processes (building, development, etc.) to make things clearer and easy to accomplish in the community.
 - Utilization of AI for review?
 - Development Code rewrite, including design guidelines
 - Administrative approval of projects
 - Simple, speedy, consistent, inexpensive, certain, and competitive
 - Complete and adopt the Comp Plan this year
 - McCaslin Revitalization Task Force
 - Guide how recent and upcoming developments will help to revitalize the McCaslin corridor
 - Sundance Film Festival
 - Short-term rentals in January?
 - Infrastructure needs?
 - Transportation dollars?
 - Staff coordination with regional partners and the business community
 - Safety
 - Lack of cell coverage
 - Shutoff of power
 - E-Bike safety – push more on what we are able to do
 - Traffic safety for pedestrians and bikes
 - Additional use and promotion of text notification
 - Strategic Planning for Resilience and Adaptation
 - Resilience and LFPD Study – Allocate time and resources
 - What is the next phase for resilience?
 - Core Services
 - Fiscal Sustainability
 - How do we make sure our existing core services are sustainable?
 - How are we looking at service expansions – level of interest but no funding available?

- Coordination and collaboration with neighboring jurisdictions?
- Public/private partnerships?
- 1% arts contribution – capital projects
- Historic Preservation Tax – expiring in 2028
 - Success would be considering expansion to include benefits for ADA's (accessibility), deed restricted, building materials, etc.
 - Deep dive around issues of equity and how the money is spent
 - There are a lot of cases where people that can afford to do the work they are doing have the means to pay for it.
 - Broaden the scope of what can be covered (e.g. hvac units)
 - Consider increasing award amounts
 - Modify process to allow more to be approved administratively, or at the very least be placed on consent?
- Parks & Open Space
 - How to pay for parks maintenance and improvements?
 - How to get developers to pay for maintenance of new parks?
 - Add a multi-use field
 - Park in the north end
 - Add bike racks at every city facility and events
 - Open Space – Water rights for Hecla and Coal Creek
 - PROS Plan – Consultants interview Councilmembers
- Maintenance of existing core services
 - Integrated Weed Management Plan Review and Update
 - Universal recycling ordinance
 - EV Charging stations at city facilities for cars and bikes
 - Underpasses
 - City Hall Work Space
 - Xcel Franchise Agreement – Incorporate a carbon tax (residents and businesses)

- *City-wide educational campaign on residential and commercial electrification (submitted via email by Councilmember Cooperman on 5/28/25)*
- *Phasing out the sale and use of gasoline-powered landscaping equipment including a grant program for Louisville-based landscaping companies (submitted via email by Councilmember Cooperman on 5/28/25)*
- Housing
 - Simplify the process for people that want to build affordable housing to get a rezone from non-residential to residential
 - Evaluate smart stair concept – single stair concept
 - Identify barriers that make development expensive
 - Reduce construction and rezoning costs
 - Hire a consultant, budget for a person, or collaborate with other agencies for shared resources to assist with affordable housing/housing implementation
 - Evaluate and rewrite, as applicable, “anti-affordable housing” elements of code
 - Inclusionary Housing Ordinance – Council did previously discuss – combine with efforts for code rewrite
 - Intent is to do the Inclusionary Housing Ordinance this year
 - Intersection of affordable housing and historic preservation
 - Affordable and attainable housing – senior-focused, have main floor accessibility
 - Different terms – affordable, attainable, workforce, mixed income
- Lenses
 - Continue to view everything through the lenses of EDI and Sustainability

Next Steps:

1. What problem are we trying to solve?
2. What is the measure of success?
3. What is the measure of progress?
4. Graphic – connections between priorities and lenses
- 5.



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Council Priorities

Economic Vitality • Core Services • Safety • Housing

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Guiding Documents:

- [Louisville City Charter](#)
- [Louisville City Code](#)
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- [2012-2013 Comprehensive Plan](#), transitioning to the [2025 Comprehensive Plan](#) when adopted
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- [EDI Task Force – Final Report](#)

NOTE – This is a preliminary draft and subject to change.

Capacity Considerations: The current state of the 2026 Council Work Plan oversubscribes the City on special projects above and beyond day-to-day work. In follow up discussions, Council should consider alignment of the work with core and day-to-day service priorities, urgency, and resource constraints. For example, much of this work plan falls on just a couple departments, without a corresponding addition of staffing for 2026.

The 2026 Louisville City Council Work Plan represents planned work on council priorities in 2026 above and beyond day-to-day services and anticipates updates to council throughout the year. Council may adjust this plan as needed, recognizing the scale of many of these initiatives and that adjustments such as additions or changes will impact items listed below. The following pages preliminarily define each of Council's four 2026 priorities.



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Economic Vitality

Economic Vitality, also known as Economic Prosperity, includes completion of current planning initiatives such as the Comprehensive Plan and Downtown Vision Plans, code updates to continue a business-friendly approach, and traditional economic development focuses such as business attraction and retention. In addition, financial sustainability is a key component of economic vitality. Not only does a thriving economic base support financial sustainability for the City, but the City must maintain a sustainable fiscal approach in order to support the economy and a vibrant community.

Additional Guiding Documents

- [Downtown Vision Plan for Streetscapes and Public Places](#)
- [Housing Plan](#)
- [McCaslin Parcel O Redevelopment Study](#)
- Urban Renewal Plans
 - [Highway 42 Urban Renewal Plan](#)
 - [550 South McCaslin Urban Renewal Plan](#)
- FUTURE: 2025 Business Survey (anticipated to launch Sept. 2025)

PROPOSED 2026 Priority Items

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions
Comprehensive Plan (Lead: Community Development Director)	Update to 2013 Comprehensive Plan addressing community future growth and development, infrastructure, and a range of other topics including but not limited to Housing Plan implementation.	Anticipate City Council adoption early 2026.



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Downtown Vision Plan for Streetscapes and Public Places – Front and Center (Lead: Public Works Director)	The Downtown Vision Plan for Streetscapes and Public Places was adopted by the Louisville Revitalization Committee and City Council in 2024. The next steps focus on design and construction, being thoughtful to mitigate impacts for business and the community during this process.	Anticipate 1-2 meeting for review of final design and award of construction.
Economic Vitality Committee (EVC) Policy Recommendations (Lead: EVC, with Community Development staff support)	Evaluation of 2025 Business Survey Recommendations and potential policy recommendations for council consideration.	Anticipate one or more meetings to review results of the 2025 Business Survey and evaluate recommendations for council consideration.
Targeted Development Code and Process Amendments (Lead: Community Development Director)	Identify near term, targeted, priority development code updates that should occur prior to the development code rewrite project.	Potential council actions include discussion and direction, if needed, as well as adoption of targeted code amendments.
Development Code Rewrite (Lead: Community Development Director)	A rewrite of Title 16 (Subdivisions) and Title 17 (Zoning) of the Louisville Municipal Code addressing development and design standards, procedures, land use, and other related topics. This project is estimated to take 18 months to complete and will require consultant support.	Council to review RFP and scope of work, approve consultant contract, and begin first phases of project in first half of 2026, with project continuing into 2027
Sundance Film Festival – (Lead: Cultural Services Director & Community Development Director)	Partner with neighboring communities to identify needs and opportunities. Bring forward council policy and resource allocation considerations.	Potential council actions include discussion and direction, if needed, as well as adoption of related policies.
McCaslin Corridor – (Lead: Community Development Director)	Revitalization initiatives related to the McCaslin Corridor.	Anticipate one or more meetings to receive and implement Council direction. May be combined with other items on this Work Plan.



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Additional Items for Council Discussion

None Identified

Potential Partners

- Louisville Chamber
- Louisville Downtown Business Association (DBA)
- Louisville Revitalization Commission (LRC)

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Core Services

Core Services are broad ranging with a 2026 focus on defining core services, such as maintaining existing infrastructure and assets, including utilities, parks, open space, and sustainable asset management, as well as city communications. The proposed 2026 priority items are not a full list of core services. They are the areas of core services where council anticipates providing policy direction in 2026.

Additional Guiding Documents

- [Boulder County Community Wildfire Protection Plan](#)
- [Coal Creek Golf Course Facility Improvement Feasibility Study](#)
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- [Wildfire Risk Assessment](#)

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PROS Long-Range Plan & Trails Master Plan (Lead: PROS Director)	The 10-year PROS(G) department strategic plan will be completed in concert with the City's first Trails Master Plan.	Anticipate one or more status update meetings and/or requests to attend Open Houses or Public Engagement meetings. Anticipate adoption in 2026.
Website Update (Lead: Deputy City Manager)	Revision of the City's website.	Anticipate one or more meetings with council.



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Waste Water Treatment Plant (WWTP) Expansion (Lead: Public Works Director)	Expansion of WWTP to service Redtail Ridge.	Approve Redtail Ridge WWTP Expansion Construction contract.
Transportation Infrastructure (Lead: Public Works Director)	Receive an overview on current transportation and transportation infrastructure strategies and priorities, such as the Transportation Master Plan, rail, multi-modal, and regional efforts.	Review current transportation strategy and priorities. Provide feedback on future strategic work if desired.
Advocacy (Lead: City Council, with City Manager's Office staff support)	Core services rely on supportive legislation, regional partnerships, and are benefited by grant funding and incentives. Support of and active advocacy around the legislative agenda, especially on items such as transit, is imperative.	Anticipate 1-2 meetings on the legislative agenda. Additional agenda items, such as resolutions in support or opposition of legislation, as needed.
2027-28 Biennial Budget and Capital Improvement Program (CIP) (Lead: Finance Director)	Funding is crucial for core services.	Anticipate 3 or more meetings to set and adopt the 2027-28 biennial budget.
Xcel Franchise Agreement (Lead: Public Works)	Xcel, due in 2027.	Anticipate one or more meetings to review and approve the agreement.
Core Services (Lead: City Manager)	Define core services for the City of Louisville, including corresponding service levels, and align with current and future demands for fiscal sustainability.	Anticipate meetings as needed to receive and implement Council's direction.
Strategic Planning (Lead: City Manager)	City-wide strategic planning for long-term effective use of City resources and alignment of service levels in service of the City's Vision.	2026 Council Actions include defining core services (above), adopting the Vision, and continuing to build readiness as well as providing policy direction.
Historic Preservation Tax (Lead: Community Development Director & Cultural Services Director)	Consideration of alternatives and potential next steps ahead of the Historic Preservation Tax expiring in 2028.	Anticipate one or more meetings to receive and implement Council direction.
Parks & Open Space Initiatives – Scope TBD (Lead: PROS Director)	Consideration of initiatives and policies such as an updated review of the Integrated Weed Management Plan.	Anticipate 1-3 meetings for Council consideration and potential adoption of



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		policies. May be combined with other items on this Work Plan.
Environmental Sustainability Initiatives (Lead: Deputy City Manager)	Consideration of sustainability priorities and alignment with core services (such as reducing water usage) or new items such as Sustainable Neighborhood Networks.	Anticipate one or more meetings to receive Council direction.
Cultural Services Strategic Planning Initiative (Lead: Cultural Services Director)	The Cultural Services Strategic Plan will serve as the department's inaugural comprehensive plan encompassing all three divisions: Library, Historical Museum, and Arts & Events. The plan will establish shared goals, guide priorities, and align resources across the department to strengthen community access to learning, creativity, history, and connection.	Anticipate 2-4 status update meetings in 2026. May also include requests to attend focus groups and stakeholder interviews. Anticipate plan completion in 2026 with implementation in 2027.

Additional Items for Council Discussion

- Fees
- EDI Task Force
- 1% dedicated arts contribution from the capital fund
- Determine how to have developers pay for maintenance of new parks
- Add multi-use field(s)
- Park in the north end
- Add bike racks at every city facility, including parks, and events
- Water rights for Hecla and Coal Creek
- Universal Recycling Ordinance
- EV Charging Stations at City Facilities
- City Hall Work Space
- City-wide educational campaign on electrification
- Gasoline-powered landscape equipment phase out and grant



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Board/Commission Recommendations

- Louisville Sustainability Advisory Board:
 - o Climate resilience fund or tax to support local climate adaptation and mitigation efforts
 - o Water conservation through smart technology via rate structure adjustments to incentivize conservation
 - o Universal recycling or zero waste ordinance
- Open Space Advisory Board:
 - o Bird City designation (*Resolution scheduled to go to Council for consideration on October 7th*)
 - o Collaborate with neighboring communities on wildlife and environmental conservation goals
 - o Rodenticide ordinance
 - o Plan for a 2028 vote to make the 2C sales tax permanent
 - o Dark sky designation near open spaces
 - o Volunteer and education coordinator staff position
 - o Mobile education trailer
 - o Water rights for Coal Creek and Hecla Lake
- Parks and Public Landscape Advisory Board:
 - o Integrated Weed Management Plan
 - o Pesticide usage
- Recreation Advisory Board:
 - o Clubhouse/Community Facility at Coal Creek Golf Course

Potential Partners

- Boulder Valley School District
- Colorado Municipal League
- Comcast
- Denver Regional Council of Governments (DRCOG)
- Developer
- Metro Mayor's Caucus
- Neighboring Jurisdictions
- Northwest Mayors and Commissioners Coalition
- Xcel



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Safety

Safety is a core priority for council with a desire for residents to feel safe being in our community and a 2025 focus on bike and pedestrian safety, traffic safety, disaster and emergency preparedness.

Additional Guiding Documents

- [Boulder County Community Wildfire Protection Plan](#)
- [Police Department 2025-2028 Guiding Document](#)
- [Transportation Master Plan](#)
- [Wildfire Risk Assessment](#)
- FUTURE: Fire Protection District WCRA

PROPOSED 2026 Priorities

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions
Building the Foundation (Lead: Deputy City Manager)	Potential study session topics include: - Police and Public Safety - Emergency Response & Disaster Preparedness - Cyber Security - Information Technology - Mental Health	Anticipate 2-4 study sessions to provide insight into different areas of safety.
Preparedness (Lead: City Manager)	Collaboration and Coordination between Police, Fire District, ODM, Internal City departments, and other Regional Partners, balancing an all hazards approach with the importance of fire preparedness in our community. Training, communications, education, and engagement, such as for disaster preparedness month and bringing	May include study session(s) as noted above and discussion/direction opportunities. May also include requests to attend public engagement and promote trainings and education opportunities.



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	together resources and work done in these areas.	
ODM Buy In (Lead: City Manager)	Continue pursuing a buy in to the Boulder County Office of Disaster Management to support disaster response and preparedness for the City of Louisville.	Anticipate 1-3 meetings with Council to receive direction and approve an agreement.
Cell Coverage (Lead: City Manager)	Pursue opportunities to increase cell coverage and reliability.	Anticipate one or more meetings, depending on Council's direction.
Traffic Safety (Lead: Police Chief & Public Works Director)	Continue efforts to support traffic safety, specifically related to pedestrians, bicycles, and e-bikes.	Anticipate one or more meetings, depending on Council's direction. May be combined with other items on this Work Plan.

Additional Items for Consideration by Council

- Power shutoff support
- Additional use of text communications
- Determining the next phase for resilience
- LFPD Wildfire and Conflagration Risk Assessment (WCRA)

Potential Partners

- Boulder Valley School District
- Boulder County (including Office of Disaster Management)
- Louisville Fire District
- Neighboring Jurisdictions
- Xcel



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Housing Policy

Includes implementation of the Housing Plan through development and adoption of code changes and policies, partnership with regional efforts, and a push to break ground on new units within Louisville.

Additional Guiding Documents

- [Housing Plan](#)
- State Requirements
 - [HB 24-1313](#) (Housing in Transit Oriented Communities)
 - [SB 24-174](#) (Sustainable Affordable Housing Assistance)
 - [HB 24-1152](#) (Accessory Dwelling Units)
 - [HB 24-1007](#) (Prohibit Residential Occupancy Limits)
 - [HB 24-1304](#) (Minimum Parking Requirements)
 - [HB 24-1175](#) (Local Government Rights to Property for Affordable Housing)
 - [Proposition 123 Compliance](#)

PROPOSED 2026 Priority Items

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Item	Description	2026 Council Actions
Potential City Initiated Rezoning (Lead: Community Development Director)	Consider potential city-initiated rezoning for housing development. The 2025 Comprehensive Plan's future land use framework will provide guidance for any such rezoning.	As a potential action item from the 2025 Comprehensive Plan, there could be 1-3 meetings on the subject.
Potential Property Acquisition or Project Contribution for the Creation of Affordable Housing (Lead: Community Development Director)	Potential to utilize budgeted capital funding for acquisition or contribution to leverage additional funding and support affordable housing.	Anticipate one council meeting in 2025 to develop strategy and one meeting in 2026 to explore opportunities with consultant.



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Prop. 123 Compliance (Lead: Community Development Director)	Includes audit of development code for compliance with Prop 123 expedited review for affordable housing requirement as part of regional grant. This audit will inform a code amendment that must be in place by November 2026.	Anticipate one council meeting.
Development - Building Permit Process for Affordable Housing (Lead: Community Development Director)	Consider expedited building permit review and other code or process changes recommended from Prop 123 Audit.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.
Housing Plan – Continued Implementation (Lead: Community Development Director)	Continue implementation of the Louisville Housing Plan.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.
Affordable Housing Strategic Framework and Funding Prioritization – (Lead: Community Development Director)	Consultant study to develop strategies and framework for how to utilize and prioritize affordable housing funding.	Anticipate two meetings. One meeting to inform strategy and priority development and second meeting to review consultant recommendations for potential projects and strategic funding opportunities.

Additional Items for Council Discussion

- Evaluate smart stair (aka single stair) concept
- Hire a consultant or add an FTE to assist in implementing the Housing Plan
- Re-zone to encourage housing

Potential Partners

- Boulder County
- Boulder County Housing Authority
- Neighboring Jurisdictions
- Nonprofits
- Regional Housing Partnership
- The State of Colorado - Department of Local Affairs (DOLA)



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Additional Items for Council Discussion

- [Reconsideration of local minimum wages](#)

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- 1% dedicated arts contribution from the capital fund
- Determine how to have developers pay for maintenance of new parks
- Add multi-use field(s)
- Park in the north end
- Add bike racks at every city facility, including parks, and events
- Water rights for Hecla and Coal Creek
- Universal Recycling Ordinance
- EV Charging Stations at City Facilities
- City Hall Work Space
- City-wide educational campaign on electrification



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- Gasoline-powered landscape equipment phase out and grant
- Legal protections for mature trees
- Funding options for significant capital projects like underpasses and playing fields
- Creation of more community garden plots
- Climate adaptation planning
- Consideration of potential Charter updates
- Image & Video Capture Policy
- Evaluate and update Impact Fees
- Review Water and Wastewater Tap Fees
- Review the Water Rate Structure – Residential Uses – make the rates more equitable and affordable for those that are using reasonable amounts of water

Board/Commission Recommendations

- Louisville Sustainability Advisory Board:
 - o Climate resilience fund or tax to support local climate adaptation and mitigation efforts
 - o Water conservation through smart technology via rate structure adjustments to incentivize conservation
 - o Universal recycling or zero waste ordinance
- Open Space Advisory Board:
 - o Bird City designation (~~Resolution scheduled to go to Council for consideration on October 7th~~) Completed
 - o Collaborate with neighboring communities on wildlife and environmental conservation goals
 - o Rodenticide ordinance
 - o Plan for a 2028 vote to make the 2C sales tax permanent
 - o Dark sky designation near open spaces
 - o Volunteer and education coordinator staff position
 - o Mobile education trailer
 - o Water rights for Coal Creek and Hecla Lake
- Parks and Public Landscape Advisory Board:
 - o Integrated Weed Management Plan
 - o Pesticide usage
- Recreation Advisory Board:
 - o Clubhouse/Community Facility at Coal Creek Golf Course



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Potential Partners

- Boulder Valley School District
- Colorado Municipal League
- Comcast
- Denver Regional Council of Governments (DRCOG)
- Developer
- Metro Mayor's Caucus
- Neighboring Jurisdictions
- Northwest Mayors and Commissioners Coalition
- Xcel

Safety

Safety is a core priority for council with a desire for residents to feel safe being in our community and a 2025 focus on bike and pedestrian safety, traffic safety, disaster and emergency preparedness.

Additional Guiding Documents

- [Boulder County Community Wildfire Protection Plan](#)
- [Police Department 2025-2028 Guiding Document](#)
- [Transportation Plan](#)
- [Wildfire Risk Assessment](#)
- FUTURE: Fire Protection District WCRA

PROPOSED 2026 Priorities

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions
Building the Foundation (Lead: Deputy City Manager)	Potential study session topics include: - Police and Public Safety	Anticipate 2-4 study sessions to provide insight into different areas of safety.



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	- Emergency Response & Disaster Preparedness - Cyber Security - Information Technology - Mental Health	
Preparedness (Lead: City Manager)	Collaboration and Coordination between Police, Fire District, ODM, Internal City departments, and other Regional Partners, balancing an all hazards approach with the importance of fire preparedness in our community. Training, communications, education, and engagement, such as for disaster preparedness month and bringing together resources and work done in these areas.	May include study session(s) as noted above and discussion/direction opportunities. May also include requests to attend public engagement and promote trainings and education opportunities.
ODM Buy In (Lead: City Manager)	Continue pursuing a buy in to the Boulder County Office of Disaster Management to support disaster response and preparedness for the City of Louisville.	Anticipate 1-3 meetings with Council to receive direction and approve an agreement.
Cell Coverage (Lead: City Manager)	Pursue opportunities to increase cell coverage and reliability.	Anticipate one or more meetings, depending on Council's direction.
Traffic Safety (Lead: Police Chief & Public Works Director)	Continue efforts to support traffic safety, specifically related to pedestrians, bicycles, and e-bikes.	Anticipate one or more meetings, depending on Council's direction. May be combined with other items on this Work Plan.

Additional Items for Consideration by Council

- Power shutoff support
- Additional use of text communications
- Determining the next phase for resilience
- LFPD Wildfire and Conflagration Risk Assessment (WCRA)
- A land acknowledgement from the City



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- [Pedestrian and bicyclists improvements to the intersection of South Boulder Road and Main Street](#)

Potential Partners

- Boulder Valley School District
- Boulder County (including Office of Disaster Management)
- Louisville Fire District
- Neighboring Jurisdictions
- Xcel

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Housing Policy

Includes implementation of the Housing Plan through development and adoption of code changes and policies, partnership with regional efforts, and a push to break ground on new units within Louisville.

Additional Guiding Documents

- [Housing Plan](#)
- State Requirements
 - [HB 24-1313](#) (Housing in Transit Oriented Communities)
 - [SB 24-174](#) (Sustainable Affordable Housing Assistance)
 - [HB 24-1152](#) (Accessory Dwelling Units)
 - [HB 24-1007](#) (Prohibit Residential Occupancy Limits)
 - [HB 24-1304](#) (Minimum Parking Requirements)
 - [HB 24-1175](#) (Local Government Rights to Property for Affordable Housing)
 - [Proposition 123 Compliance](#)

PROPOSED 2026 Priority Items

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions
Potential City Initiated Rezoning (Lead: Community Development Director)	Consider potential city-initiated rezoning for housing development. The 2025 Comprehensive Plan's future land use framework will provide guidance for any such rezoning.	As a potential action item from the 2025 Comprehensive Plan, there could be 1-3 meetings on the subject.
Potential Property Acquisition or Project Contribution for the Creation of Affordable Housing (Lead: Community Development Director)	Potential to utilize budgeted capital funding for acquisition or contribution to leverage additional funding and support affordable housing.	Anticipate one council meeting in 2025 to develop strategy and one meeting in 2026 to explore opportunities with consultant.



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Prop. 123 Compliance (Lead: Community Development Director)	Includes audit of development code for compliance with Prop 123 expedited review for affordable housing requirement as part of regional grant. This audit will inform a code amendment that must be in place by November 2026.	Anticipate one council meeting.
Development - Building Permit Process for Affordable Housing (Lead: Community Development Director)	Consider expedited building permit review and other code or process changes recommended from Prop 123 Audit.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.
Housing Plan – Continued Implementation (Lead: Community Development Director)	Continue implementation of the Louisville Housing Plan.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.
Affordable Housing Strategic Framework and Funding Prioritization – (Lead: Community Development Director)	Consultant study to develop strategies and framework for how to utilize and prioritize affordable housing funding.	Anticipate two meetings. One meeting to inform strategy and priority development and second meeting to review consultant recommendations for potential projects and strategic funding opportunities.

Additional Items for Council Discussion

- Evaluate smart stair (aka single stair) concept
- Hire a consultant or add an FTE to assist in implementing the Housing Plan
- Re-zone to encourage housing
- A more substantive affordable ADU program

Potential Partners

- Boulder County
- Boulder County Housing Authority
- Neighboring Jurisdictions
- Nonprofits
- Regional Housing Partnership



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- The State of Colorado - Department of Local Affairs (DOLA)

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Council Priorities

Economic Vitality • Core Services • Safety • Housing

Equity, Diversity, and Inclusion (EDI) and Sustainability are core values of the City of Louisville and should be used as lenses through which to view all actions on this work plan. Council directs staff to consider both EDI and Sustainability in their decision making and in options presented for council direction.

Guiding Documents:

- [Louisville City Charter](#)
- [Louisville City Code](#)
- [2025/2026 Louisville City Budget](#)
- [2024 Louisville Community Survey](#)
- [2012-2013 Comprehensive Plan](#), transitioning to the [2025 Comprehensive Plan](#) when adopted
- [EDI Task Force – Final Report](#)
- [Sustainability Action Plan](#)
- [Transportation Plan](#)

NOTE – This is a preliminary draft and subject to change.

Capacity Considerations: The current state of the 2026 Council Work Plan oversubscribes the City on special projects above and beyond day-to-day work. In follow up discussions, Council should consider alignment of the work with core and day-to-day service priorities, urgency, and resource constraints. For example, much of this work plan falls on just a couple departments, without a corresponding addition of staffing for 2026.

The 2026 Louisville City Council Work Plan represents planned work on council priorities in 2026 above and beyond day-to-day services and anticipates updates to council throughout the year. Council may adjust this plan as needed, recognizing the scale of many of these initiatives and that adjustments such as additions or changes will impact items listed below. The following pages preliminarily define each of Council's four 2026 priorities.



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Economic Vitality

Economic Vitality, also known as Economic Prosperity, includes completion of current planning initiatives such as the Comprehensive Plan and Downtown Vision Plans, code updates to continue a business-friendly approach, and traditional economic development focuses such as business attraction and retention. In addition, financial sustainability is a key component of economic vitality. Not only does a thriving economic base support financial sustainability for the City, but the City must maintain a sustainable fiscal approach in order to support the economy and a vibrant community.

Additional Guiding Documents

- [Downtown Vision Plan for Streetscapes and Public Places](#)
- [Housing Plan](#)
- [McCaslin Parcel O Redevelopment Study](#)
- Urban Renewal Plans
 - [Highway 42 Urban Renewal Plan](#)
 - [550 South McCaslin Urban Renewal Plan](#)
- FUTURE: 2025 Business Survey (anticipated to launch Sept. 2025)

PROPOSED 2026 Priority Items

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions	Timing	B & C, C, TF
Comprehensive Plan (Lead: Community Development Director)	Update to 2013 Comprehensive Plan addressing community future growth and development, infrastructure, and a range of other topics including but not limited to Housing Plan implementation.	Anticipate City Council adoption early 2026.	Q1-Q2	All



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Downtown Vision Plan for Streetscapes and Public Places – Front and Center (Lead: Public Works Director)	The Downtown Vision Plan for Streetscapes and Public Places was adopted by the Louisville Revitalization Committee and City Council in 2024. The next steps focus on design and construction, being thoughtful to mitigate impacts for business and the community during this process.	Anticipate 1-2 meeting for review of final design and award of construction.	Q1-Q4	LRC
Economic Vitality Committee (EVC) Policy Recommendations (Lead: EVC, with Community Development staff support)	Evaluation of 2025 Business Survey Recommendations and potential policy recommendations for council consideration.	Anticipate one or more meetings to review results of the 2025 Business Survey and evaluate recommendations for council consideration.	TBD	EVC
Targeted Development Code and Process Amendments (Lead: Community Development Director)	Identify near term, targeted, priority development code updates that should occur prior to the development code rewrite project.	Potential council actions include discussion and direction, if needed, as well as adoption of targeted code amendments.	Q1-Q2	TBD
Development Code Rewrite (Lead: Community Development Director)	A rewrite of Title 16 (Subdivisions) and Title 17 (Zoning) of the Louisville Municipal Code addressing development and design standards, procedures, land use, and other related topics. This project is estimated to take 18 months to complete and will require consultant support.	Council to review RFP and scope of work, approve consultant contract, and begin first phases of project in first half of 2026, with project continuing into 2027	Q1-Q4	TBD
Sundance Film Festival – (Lead: Cultural Services Director & Community Development Director)	Partner with neighboring communities to identify needs and opportunities. Bring forward council policy and resource	Potential council actions include discussion and direction, if needed, as	Q1-Q4	EVC



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	allocation considerations, such as Festival Lodging Licenses.	well as adoption of related policies.		
McCaslin Corridor – (Lead: Community Development Director)	Revitalization initiatives related to the McCaslin Corridor.	Anticipate one or more meetings to receive and implement Council direction. May be combined with other items on this Work Plan.	TBD	TBD

Potential Partners

- Louisville Chamber
- Louisville Downtown Business Association (DBA)
- Louisville Revitalization Commission (LRC)



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Core Services

Core Services are broad ranging with a 2026 focus on defining core services, such as maintaining existing infrastructure and assets, including utilities, parks, open space, and sustainable asset management, as well as city communications. The proposed 2026 priority items are not a full list of core services. They are the areas of core services where council anticipates providing policy direction in 2026.

Additional Guiding Documents

- [Boulder County Community Wildfire Protection Plan](#)
- [Coal Creek Golf Course Facility Improvement Feasibility Study](#)
- [Digital Accessibility Guidance](#) (state guidance)
- [Historic Preservation Plan](#)
- [Open Space Vegetation Survey](#)
- Parks General Maintenance Management Plan
- [Parks, Recreation, Open Space, and Trails Plan](#)
- [Police Department 2025-2028 Guiding Document](#)
- Utility Plan (coming for adoption in 2025)
- [Wildfire Risk Assessment](#)

PROPOSED 2026 Priority Items

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions	Timing	B & C, C, TF
PROS Long-Range Plan & Trails Plan (Lead: PROS Director)	The 10-year PROS(G) department strategic plan will be completed in concert with the City's first Trails Plan.	Anticipate one or more status update meetings and/or requests to attend Open Houses or Public Engagement meetings. Anticipate adoption in 2026.	Q1-Q3	Mult.
Website Update (Lead: Deputy City Manager)	Revision of the City's website.	Anticipate one or more meetings with council.	Q1-Q3	N/A



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Waste Water Treatment Plant (WWTP) Expansion (Lead: Public Works Director)	Expansion of WWTP to service Redtail Ridge.	Approve Redtail Ridge WWTP Expansion Construction contract.	TBD	TBD
Transportation Infrastructure (Lead: Public Works Director)	Receive an overview on current transportation and transportation infrastructure strategies and priorities, such as the Transportation Plan, rail, multi-modal, and regional efforts.	Review current transportation strategy and priorities. Provide feedback on future strategic work if desired.	TBD	TBD
Advocacy (Lead: City Council, with City Manager's Office staff support)	Core services rely on supportive legislation, regional partnerships, and are benefited by grant funding and incentives. Support of and active advocacy around the legislative agenda, especially on items such as transit, is imperative.	Anticipate 1-2 meetings on the legislative agenda. Additional agenda items, such as resolutions in support or opposition of legislation, as needed.	Q1-Q2, Q4	TBD
2027-28 Biennial Budget and Capital Improvement Program (CIP) (Lead: Finance Director)	Funding is crucial for core services.	Anticipate 3 or more meetings to set and adopt the 2027-28 biennial budget.	Q1-Q4	TBD
Xcel Franchise Agreement (Lead: Public Works)	Xcel, due in 2027.	Anticipate one or more meetings to review and approve the agreement.	TBD	TBD
Core Services (Lead: City Manager)	Define core services for the City of Louisville, including corresponding service levels, and align with current and future demands for fiscal sustainability.	Anticipate meetings as needed to receive and implement Council's direction.	TBD	TBD
Strategic Planning (Lead: City Manager)	City-wide strategic planning for long-term effective use of City	2026 Council Actions include defining core services (above), adopting the Vision, and continuing	TBD	TBD



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	resources and alignment of service levels in service of the City's Vision.	to build readiness as well as providing policy direction.		
Historic Preservation Tax (Lead: Community Development Director & Cultural Services Director)	Consideration of alternatives and potential next steps ahead of the Historic Preservation Tax expiring in 2028.	Anticipate one or more meetings to receive and implement Council direction.	Q1-Q4	HPB, HMAB
Parks & Open Space Initiatives – Scope TBD (Lead: PROS Director)	Consideration of initiatives and policies such as an updated review of the Integrated Weed Management Plan.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.	TBD	PPLAB, OSAB
Environmental Sustainability Initiatives (Lead: Deputy City Manager)	Consideration of sustainability priorities and alignment with core services (such as reducing water usage), the 2026 Sustainability Work Plan, or new items such as Sustainable Neighborhood Networks.	Anticipate one or more meetings to receive Council direction.	TBD	LSAB
Cultural Services Strategic Planning Initiative (Lead: Cultural Services Director)	The Cultural Services Strategic Plan will serve as the department's inaugural comprehensive plan encompassing all three divisions: Library, Historical Museum, and Arts & Events. The plan will establish shared goals, guide priorities, and align resources across the department to strengthen community access to learning, creativity, history, and connection.	Anticipate 2-4 status update meetings in 2026. May also include requests to attend focus groups and stakeholder interviews. Anticipate plan completion in 2026 with implementation in 2027.	TBD	CAB LBOT HMAB



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Consideration of Potential Charter Amendments	Consideration of potential ballot questions to amend the City of Louisville Charter. If directed by Council, this could include an election, polling, and or informational campaign.	Anticipate at least 1-3 meetings for Council consideration, with an additional 2-3 meetings should Council send any questions to the ballot.	Q1-Q4	N/A
Image & Video Capture Policy	Consideration of a policy relating to the capture and use of images and videos including people and personally identifying information.	Anticipate 1-3 meetings to refine Council direction and if directed, to develop the policy and for Council adoption.	TBD	N/A

Potential Partners

- Boulder Valley School District
- Colorado Municipal League
- Comcast
- Denver Regional Council of Governments (DRCOG)
- Developer
- Metro Mayor's Caucus
- Neighboring Jurisdictions
- Northwest Mayors and Commissioners Coalition
- Xcel



DRAFT 2026 Louisville City Council Work Plan

Safety

Safety is a core priority for council with a desire for residents to feel safe being in our community and a 2025 focus on bike and pedestrian safety, traffic safety, disaster and emergency preparedness.

Additional Guiding Documents

- [Boulder County Community Wildfire Protection Plan](#)
- [Police Department 2025-2028 Guiding Document](#)
- [Wildfire Risk Assessment](#)
- FUTURE: Fire Protection District WCRA

PROPOSED 2026 Priorities

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions	Timing	B & C, C, TF
Building the Foundation (Lead: Deputy City Manager)	Potential study session topics include: - Police and Public Safety - Emergency Response & Disaster Preparedness - Cyber Security - Information Technology - Mental Health	Anticipate 2-4 study sessions to provide insight into different areas of safety.	TBD	TBD
Preparedness (Lead: City Manager)	Collaboration and Coordination between Police, Fire District, ODM, Internal City departments, and other Regional Partners, balancing an all hazards approach with the importance of fire preparedness in our community. Training, communications, education, and	May include study session(s) as noted above and discussion/direction opportunities. May also include requests to attend public engagement and promote trainings and education opportunities.	Q1-Q4	TBD



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	engagement, such as for disaster preparedness month and bringing together resources and work done in these areas.			
ODM Buy In (Lead: City Manager)	Continue pursuing a buy in to the Boulder County Office of Disaster Management to support disaster response and preparedness for the City of Louisville.	Anticipate 1-3 meetings with Council to receive direction and approve an agreement.	Q1	N/A
Cell Coverage (Lead: City Manager)	Pursue opportunities to increase cell coverage and reliability.	Anticipate one or more meetings, depending on Council's direction.	TBD	TBD
Traffic Safety (Lead: Police Chief & Public Works Director)	Continue efforts to support traffic safety, specifically related to pedestrians, bicycles, and e-bikes.	Anticipate one or more meetings, depending on Council's direction. May be combined with other items on this Work Plan.	TBD	TBD

Potential Partners

- Boulder Valley School District
- Boulder County (including Office of Disaster Management)
- Homeowners Associations
- Louisville Fire District
- Neighboring Jurisdictions
- Resilience Groups (such as Marshall Together)
- Telecommunications Providers
- Xcel



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Housing Policy

Includes implementation of the Housing Plan through development and adoption of code changes and policies, partnership with regional efforts, and a push to break ground on new units within Louisville.

Additional Guiding Documents

- [Housing Plan](#)
- State Requirements
 - [HB 24-1313](#) (Housing in Transit Oriented Communities)
 - [SB 24-174](#) (Sustainable Affordable Housing Assistance)
 - [HB 24-1152](#) (Accessory Dwelling Units)
 - [HB 24-1007](#) (Prohibit Residential Occupancy Limits)
 - [HB 24-1304](#) (Minimum Parking Requirements)
 - [HB 24-1175](#) (Local Government Rights to Property for Affordable Housing)
 - [Proposition 123 Compliance](#)

PROPOSED 2026 Priority Items

2026 council actions will be adjusted as this draft progresses.

Item	Description	2026 Council Actions	Timing	B & C, C, TF
Potential City Initiated Rezoning (Lead: Community Development Director)	Consider potential city-initiated rezoning-for housing development. The 2025 Comprehensive Plan's future land use framework will provide guidance for any such rezoning.	As a potential action item from the 2025 Comprehensive Plan, there could be 1-3 meetings on the subject.	TBD	TBD
Potential Property Acquisition or Project Contribution for the Creation of Affordable Housing	Potential to utilize budgeted capital funding for acquisition or contribution to leverage additional funding and support affordable housing.	Anticipate one council meeting in 2025 to develop strategy and one meeting in 2026 to explore opportunities with consultant.	TBD	TBD



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(Lead: Community Development Director)				
Prop. 123 Compliance (Lead: Community Development Director)	Includes audit of development code for compliance with Prop 123 expedited review for affordable housing requirement as part of regional grant. This audit will inform a code amendment that must be in place by November 2026.	Anticipate one council meeting.	TBD	TBD
Development - Building Permit Process for Affordable Housing (Lead: Community Development Director)	Consider expedited building permit review and other code or process changes recommended from Prop 123 Audit.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.	TBD	TBD
Housing Plan – Continued Implementation (Lead: Community Development Director)	Continue implementation of the Louisville Housing Plan.	Anticipate 1-3 meetings for Council consideration and potential adoption of policies. May be combined with other items on this Work Plan.	TBD	TBD
Affordable Housing Strategic Framework and Funding Prioritization – (Lead: Community Development Director)	Consultant study to develop strategies and framework for how to utilize and prioritize affordable housing funding.	Anticipate two meetings. One meeting to inform strategy and priority development and second meeting to review consultant recommendations for potential projects and strategic funding opportunities.	TBD	TBD

Potential Partners

- Boulder County
- Boulder County Housing Authority
- Neighboring Jurisdictions
- Nonprofits



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- Private Sector Developers
- Regional Housing Partnership
- The State of Colorado - Department of Local Affairs (DOLA), Colorado Housing and Finance Authority (CHFA)

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2026 City Council Work Plan Decision Points Summary

This document reflects areas where staff needs additional guidance from City Council and includes insight and recommendations to help categorize. If Council supports the recommendations of items are covered by an existing initiative, or should be in the budget process, there are a few remaining (highlighted) items that need additional direction from Council.

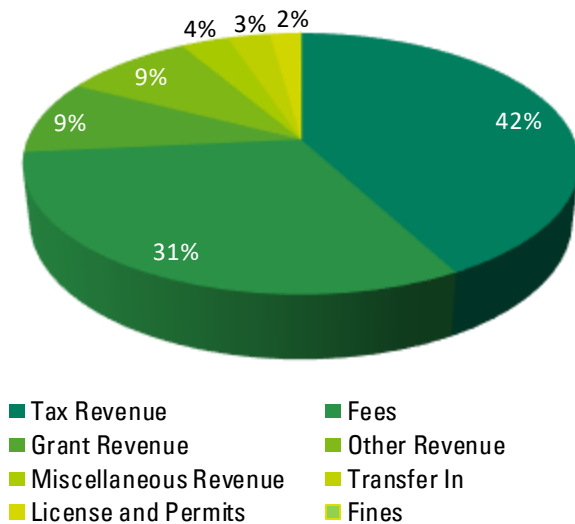
Item	Priority Area	Source	Scheduled for Council	Covered in Current Initiative	Include in Budget Process	DIRECTION SOUGHT	COUNCIL MEETING DIRECTION 1/27/2026	Staff Notes
Economic Vitality								
Festival Lodging Licenses	Economic Vitality	Council member	X	X			(Could call out on work plan for Josh)	Scheduled for Council in March Sundance and EVC Policy Recommendations
Reconsideration of Local Minimum Wages	Economic Vitality	Council member				X	Monitor activities in other communities.	
Core Services								
City-wide educational campaign on electrification	Core Services	Council member		X				Sustainability Action Plan
Gasoline-powered landscape equipment phase out and grant	Core Services	Council member		X				Sustainability Action Plan
Legal protections for mature trees	Core Services	Council member		X				Sustainability Action Plan
Universal Recycling Ordinance	Core Services	Council member & LSAB		X				Sustainability Action Plan
Creation of more community garden plots	Core Services	Council member		X				Sustainability Action Plan
Climate adaptation planning	Core Services	Council member		X				Sustainability Action Plan
EV Charging Stations at City Facilities	Core Services	Council member		X				Sustainability Action Plan
Determine how to have developers pay for maintenance of new parks	Core Services	Council member		X				PROS Long-Range and Trails Plans
Add multi-use field(s)	Core Services	Council member		X				PROS Long-Range and Trails Plans
Park in the north end	Core Services	Council member		X				PROS Long-Range and Trails Plans
Add bike racks at every city facility, including parks, and events	Core Services	Council member		X				PROS Long-Range and Trails Plans
Water rights for Hecla and Coal Creek	Core Services	Council member		X				PROS Long-Range and Trails Plans
Review Water & Wastewater Tap Fees	Core Services	Council member	X					Scheduled for Council in March
Review Water Rate Structure	Core Services	Council member	X					Scheduled for Council in March

Item	Priority Area	Source	Scheduled for Council	Covered in Current Initiative	Include in Budget Process	DIRECTION SOUGHT	COUNCIL MEETING DIRECTION 1/27/2026	Staff Notes
Evaluate and Update Impact Fees	Core Services	Council member	X	X				This is already planned for 2026 and is a subsequent step after completion of the Comprehensive Plan and PROS Long-Range and Trails plans.
Water conservation through smart technology via rate structure adjustments to incentivize conservation	Core Services	LSAB	X					This item can be addressed as part of the review of the rate and tap fee workshop scheduled for March
Bird City designation	Core Services	OSAB	X					Completed!
Collaborate with neighboring communities on wildlife and environmental conservation goals	Core Services	OSAB		X				PROS Long-Range and Trails Plans and Sustainability Action Plan
Volunteer and education coordinator staff position	Core Services	OSAB			X			Additional staffing requests are typically considered as part of the budget process.
Mobile education trailer	Core Services	OSAB		X	X			PROS Long-Range and Trails Plans or consider as part of the budget process
Water rights for Coal Creek and Hecla Lake	Core Services	OSAB		X				PROS Long-Range and Trails Plans
Integrated Weed Management Plan (IWMP)	Core Services	PPLAB			X			PROS will be requesting funds to update the IWMP as part of the 2027 budget process. This has been relayed to PPLAB.
1% dedicated arts contribution from the capital fund	Core Services	Council member			X	X	Include in Budget Process	Fees and funding mechanisms are typically considered as part of the budget process
Funding options for significant capital projects like underpasses and playing fields	Core Services	Council member		X	X	X	Include in Budget Process - A discussion on potential revenue options. (early in process)	These items could be considered as part of the Impact Fee Assessment and the PROS Long-Range Plan, or as part of the budget process.
EDI Task Force	Core Services	Council member				X	Focus more on lenses (Equity Diversity Inclusion, Environmental Sustainability) in Council reports.	
City Hall Workspace	Core Services	Council member			X	X	Include in Budget Process	
Consideration of potential Charter Updates	Core Services	Council member				X	ADD to Work Plan	
Image & Video Capture Policy	Core Services	Council member				X	ADD to Work Plan	
Climate resilience fund or tax to support local climate adaptation and mitigation efforts	Core Services	LSAB		X	X	X	Not added. (Incorp. into Strategic Plan.)	Fees and funding mechanisms are typically considered as part of the budget process; Options could also be explored as part of the Xcel Franchise Agreement Renewal
Rodenticide Ordinance	Core Services	OSAB				X	Not added.	

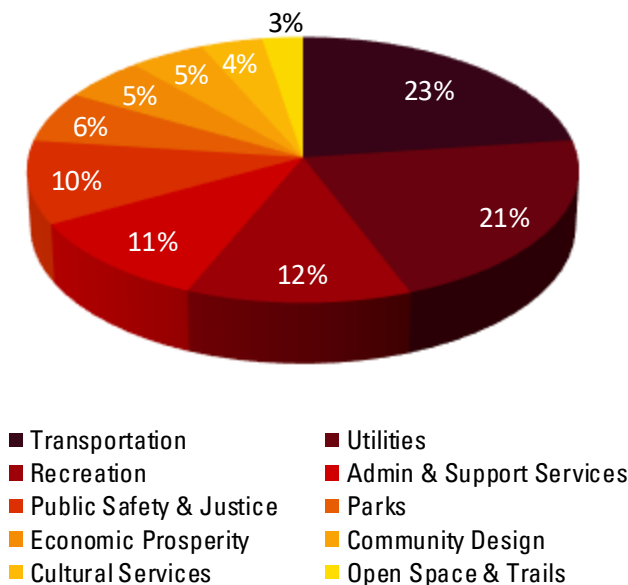
Item	Priority Area	Source	Scheduled for Council	Covered in Current Initiative	Include in Budget Process	DIRECTION SOUGHT	COUNCIL MEETING DIRECTION 1/27/2026	Staff Notes
Plan for a 2028 vote to make the 2C sales tax permanent	Core Services	OSAB				X	Not added. (Not ripe this year.)	Fees and funding mechanisms are typically considered as part of the budget process
Dark sky designation near open spaces	Core Services	OSAB				X	Not added. (Could be part of a future plan.)	
Pesticide Usage	Core Services	PPLAB				X	Not added. (Part of a future plan.)	
Clubhouse/Community Facility at Coal Creek Golf Course	Core Services	RAB			X	X	Include in Budget Process (CIP)	
Safety								
Power shutoff support	Safety	Council member		X				Preparedness
Additional use of text communications	Safety	Council member		X				Preparedness
Determining the next phase for resilience	Safety	Council member	X	X	X			Boulder ODM IGA scheduled for Council in February; any additional changes to the Recovery & Resiliency Division can be considered as part of the budget process.
LFPD Wildfire and Conflagration Risk Assessment (WCRA)	Safety	Council member	X					Scheduled for Council February 17
A land acknowledgement from the City	Safety	Council member		X		X	Include in 250/150, drawing on existing work.	
Pedestrian and bicyclist improvements to the intersection of South Boulder Road and Main Street	Safety	Council member			X	X	Include in the Budget Process (CIP)	Projects are typically considered as part of the budget process as part of the development of the Capital Improvement Program.
Housing								
Evaluate smart stair (aka single stair) concept	Housing	Council member		X				Development, Development Code (Economic Vitality)
Hire a consultant or add an FTE to assist in implementing the Housing Plan	Housing	Council member			X			Additional staffing requests are typically considered as part of the budget process.
Re-zone to encourage housing	Housing	Council member		X				Potential City Initiated Rezoning
A more substantive affordable ADU program	Housing	Council member		X				Development, Development Code (Economic Vitality)

City Supplemental Budget – 2026

2026 Revenue Sources



2026 Budget Expenditures By Program



Who We Are

As a home rule city operative under a council-manager form of government, the City Council is the governing body of the City. The City Charter lays out the rules and regulations under which the City Operates.

The Mayor is elected at large and two council members are elected from each of the City's three wards, each to a four-year term.

The City Council is here to help. Members are always happy to answer questions and respond to concerns.

What We Do

Governance

The City Council is the governing body of the City and is responsible for exercising all powers and responsibilities not conferred by the City Charter.

Council Appointees

City Council hires and oversees four council appointees; the City Manager, the City Attorney, the Judge, and Prosecutor.

Policy Development

City Council is responsible for setting policy direction and making policy decisions for the City of Louisville. This is done through regular and special council meetings. Staff prepares information to support council in providing direction and is responsible for implementing City Council's policy direction.

Advocacy

City Council adopts a legislative agenda annually and advocates regionally, at the state level, and nationally for policies that support the community and City of Louisville.

Strategy

As the governing body, City Council is responsible for setting, adopting, and guiding the strategic direction of the City of Louisville. This is done through items such as the Comprehensive Plan Vision and Values and supported through annual City Council Work Plans.

Regional Partnership & Collaboration

City Council maintains regional partnerships and relationships through formal and informal channels to support the best service and outcomes for the City of Louisville.

City Clerk

2026 Supplemental Budget – July Budget Retreat

Who We Are

The *Small But Mighty* City Clerk's Office provides specialized services to the City, business owners, and the residents of Louisville.

The City Clerk serves as clerk to the City Council, works with all departments to preserve and provide access to city records, issues various licenses and permits, supports Council & staff with boards and commissions and is the designated election official.

The City Clerk's Office includes the Municipal Court which handles over 1300 cases per year.

Supplemental Budget – 2026

2026 Operating Budget	\$ 690,865
2026 Capital Budget	\$ -
Full-Time Equivalent	4.70
Part-Time Equivalent	0
Reduction Options	\$ -
Expansion Requests	\$ 80,000

What We Do

City Council Meetings

Handles Council meeting logistics

Prepares agendas, minutes, and public notices

Manages public comment

Records

Manages Open Records Requests (CORA)

Maintains and archives city documents (resolutions, ordinances, contracts, plats, project records, etc.)

Assists City Staff with record retrieval, retention & destruction

Licensing and Permitting

Issues licenses (liquor, marijuana, massage parlor, and dog)

Issues permits (special event, block party, and live music)

Municipal Court

Prepares court dockets and schedules (including trials)

Coordinates with the Municipal Judge, Prosecutor, Attorneys and other court staff

Handles court filings, fines, and case records

Coordinates with law enforcement and other agencies

Elections

Coordinates local elections, candidate materials, ballot language, resident initiatives, recalls and referendums

Boards and Commissions

Assists Council with recruitment for board and commission appointments

Aids staff liaisons with meeting notifications and packet compilation

Accomplishments



**PROCESS
IMPROVEMENTS!**



**Received a record
number of applications
for Board & Commission
vacancies**



**Hired Clerk
Technician**
Transferred 12 years
of CIP projects to
Laserfiche

City Manager's Office

2026 Supplemental Budget – July Budget Retreat

Who We Are

The City Manager's Office is led by City Manager Diana Langley, who serves as the Chief Executive Officer of the City. She is supported by a Deputy City Manager, Samma Fox, who serves as her second and supports citywide strategic initiatives. The City Manager's Team also includes an executive assistant, as well as the communications, recovery and resiliency, and communications divisions. The City Manager's Office supports City Council, the Louisville community and businesses, and the organization in implementation of policy and strategic direction.

Supplemental Budget – 2026

2026 Operating Budget	\$ 2,445,444
2026 Capital Budget	\$ 20,000
Full-Time Equivalent	8.90
Part-Time Equivalent	0.00
Reduction Options	\$ 100,000
Expansion Requests	\$ 853,700

What We Do

Governance & Administration

The City Manager is the Chief Executive Officer for the City of Louisville and oversees administration of all departments.

Communications

The Communications Divisions supports all departments and oversees the City website, Louisville Lantern, Lookahead, and Monthly Newsletter, news and alerts, social media, and more.

Recovery & Resilience

Created after the Marshall Fire, this division supports recovery efforts such as FEMA and assistance programs, and takes an all-hazard's approach to preparedness and mitigation through coordination with all departments and with regional partners, communications, and events such as Disaster Preparedness month.

Sustainability

The Sustainability Division envisions a carbon-neutral future, with a 60% reduction in emissions by 2030 and carbon neutrality by 2050. They work to achieve this by creating programs and hosting events that enhance community well-being and by setting an example that motivates collective climate action.

Strategy

The City Manager's Office oversees implementation of the community and council's strategic vision for the City of Louisville.

Regional Partnership & Collaboration

The City Manager's Office, along with many divisions of the City, support regional partnership and collaboration efforts to support quality services for the Louisville community.

Accomplishments



**Communications
Improvements!**



**Process
Improvements**



- FEMA Reimbursements
- PACE Award

Community Development

2026 Supplemental Budget – July Budget Retreat

Who We Are

The Community Development Department is made up of three divisions.

BUILDING SAFETY – Ensures building and construction meets minimum life safety and quality standards.

ECONOMIC VITALITY – Strengthens local economy by promoting a vibrant and diverse business environment.

PLANNING – Ensures coordinated and quality land use and development that promotes a livable, sustainable, and resilient community.

Supplemental Budget – 2026

2026 Operating Budget	\$ 4,558,126
2026 Capital Budget	\$ 256,450
Full-Time Equivalent	15.00
Part-Time Equivalent	0.12
Reduction Options	\$ -
Expansion Requests	\$ 135,000

What We Do

Building Safety

Reviews and issuance building permits, conducts building inspections, develops and implements building codes, and administers contractor licensing. 2024 by the numbers:

- Issued 1,981 building permits
- Completed 13,423 building inspections
- Issued/renewed 1,450 contractor licenses
- Staffed 8 Building Code Board of Appeals meetings
- Community Resources Officer made 175 enforcement contacts

Economic Vitality

Supports businesses, attracts new business investment, and promotes redevelopment opportunities in the Highway 42 Revitalization area. 2024 by the numbers:

- Published 10 economic vitality newsletters
- Hosted 8 Business Beat roundtables
- Assisted with 20+ location site searches
- Responded to 4 site selection RFPs
- Processed 2 Business Assistance Program incentives
- Conducted 30 business retention visits
- Staffed 11 Economic Vitality Committee and 14 Louisville Revitalization Commission meetings

Planning

Conducts long-range planning projects, implements the historic preservation program, and administers development review processes. 2024 by the numbers:

- Processed 27 development applications and 2 code amendments
- Facilitated 48 meetings/public engagement opportunities for the Comprehensive Plan update (2024 and 2025)
- Staffed 12 Planning Commission, 4 Board of Adjustment, and 12 Historic Preservation Commission Meetings
- Completed 1 new local landmark designation and 11 alteration certificates approvals for existing landmark properties

Accomplishments



CHIPS Zone Approval!



Comp Plan Engagement!



- DOLA Grant for Development Code Rewrite!
- Marshall Fire Recovery!

Cultural Services

2026 Supplemental Budget – July Budget Retreat

Who We Are

The Cultural Services Department is responsible for the Louisville Public Library, Historical Museum, and public arts & events. The department fosters arts, culture, and community engagement through various programs, and events for all city residents.

Supplemental Budget – 2026

2026 Operating Budget	\$ 3,417,630
2026 Capital Budget	\$ 176,525
Full-Time Equivalent	13.55
Part-Time Equivalent	14.12
Reduction Options	\$ -
Expansion Requests	\$ 40,000

What We Do

We anchor Louisville’s identity—educating, connecting, and inspiring residents through shared experiences and creative expression.

Historical Museum

Preserves and shares Louisville’s stories through exhibits, oral histories, and school programs

Hosts the Marshall Fire Story Project and maintains accessible digital archives

Serves as a cultural anchor for downtown Louisville, attracting visitors and supporting local tourism through engaging exhibits and events

Library

Provides inclusive access to books, technology, and community space

Offers programs from early literacy, financial literacy, to curated technology assistance

Supports outreach through homebound delivery and Superior lockers

Engages 10% of the service area in Summer Reading, fostering literacy and learning across the community

Delivers top-tier service efficiency, achieving the highest per capita circulation in its size category statewide—maximizing public investment through broad, consistent community use

Public Art & Special Events

Manages citywide art installations and rotating exhibits

Coordinates signature events including:

- *Summer Concert Series* (free live music)
- *Cultural Festivals & Holiday Events* (Fourth of July, Labor Day Parade & Celebration, Winter Fest, etc.)

Accomplishments



**Library Hollow
Innovated Spaces
Award**



**Pollinator
Mural
Restored**



**AASLH National Award
for Excellence in History
for the Marshall Fire
Story Project.**

Who We Are

Our objective is to provide financial services in an efficient and effective manner and financial reporting that is accurate, timely, relevant, and transparent. We develop, maintain, and monitor financial policies and internal controls to ensure the safeguarding of public assets and organizational compliance with laws, regulations, and Council directives. Provide an efficient, effective, and transparent budget development, reporting, and monitoring process.

Supplemental Budget – 2026

2026 Operating Budget	\$ 909,616
2026 Capital Budget	\$ -
Full-Time Equivalent	11.00
Part-Time Equivalent	-
Reduction Options	\$ 19,574
Expansion Requests	\$ 1,300,000

What We Do

Front Desk

City Hall Administration, front line customer service including Utility Billing support, and constituent inquiries.

Utility Billing

~7,000+ accounts monthly, partnership with CLA.

Sales Tax Compliance and Collections

~\$27MM+ annually in revenues, 20,000+ returns collected and Sales and Use Tax Licenses (formerly Business) issued, and recently reinstated audit program.

Accounting Functions

ACFR Development, including Annual External Audit. GFOA Award recipient.

Payroll — ~400-500 employees (Full time and Variable) Biweekly, 26x a year.

Accounts Payable — incl P-Card (Credit card) Administration. ~500 Purchase Orders annually, ~7,000 invoices paid annually.

Budget Development

Development, monitoring and long-term forecasting. GFOA Award recipient. ~20 Funds, ~\$100M annually.

Investment & Debt Oversight

\$70M+ in investments managed, ~\$47M in Debt (\$24M Utility, ~\$23M Rec Center/Memory Square).

Finance Committee Administration

In coordination with Finance Committee Chair, City Manager and City Staff, develops, coordinates and leads monthly meetings to Committee.

Accomplishments



**Re-Implemented
Audit Program —
\$1.5M+ last 12
months**



**GFOA
Awards!**



- Purchasing Policy
- Weekly Warrant Runs

Human Resources

2026 Supplemental Budget – July Budget Retreat

Who We Are

The Human Resources Department strives to serve as a strategic and trusted partner, cultivating a culture of respect, development, and accountability. HR ensures the City is compliant with state and federal employment laws.

Our objective is to deliver comprehensive HR services by attracting, developing, and retaining high-performing, diverse, and engaged employees. We support the well-being, growth, and effectiveness of every employee through fostering a positive work culture and empowering them to serve our community with dedication and integrity.

Supplemental Budget – 2026

2026 Operating Budget	\$ 907,249
2026 Capital Budget	\$ -
Full-Time Equivalent	8.00
Part-Time Equivalent	-
Reduction Options	\$ -
Expansion Requests	\$ -

What We Do

Benefits & Leaves

Design, develop and administer employee benefits programs, including health, dental, vision, retirement, and various leave policies.

Compensation

Conduct annual market analysis to ensure competitive and equitable compensation to attract and retain a strong workforce.

HRIS & Employee Records Management

Manage and maintain the City's HR data such as, employee records both electronic and hard copy. Ensure compliance with retention policies. Oversee unemployment claims and related inquiries.

Learning & Development

Develop and provide diverse learning opportunities, including training, workshops, and development programs, to enhance employees' skills and foster their professional growth.

Performance Management & Employee Relations

Empower employees to perform at their best by championing continuous growth through goal setting, ongoing evaluation, constructive feedback, and coaching. Work to create a supportive and compliant workplace by handling all employee relations, from resolving conflicts to ensuring policy adherence and performance accountability.

Recruiting & Onboarding

Identify, attract, and onboard diverse talent, building a skilled workforce. Work to ensure new hires quickly integrate into our culture, ready for immediate contribution and long-term success.

Risk Management

Oversee workers' compensation, property, and general liability claims for the City, with a focus on safety initiatives.

Accomplishments



**Intranet HUB
Launched!**



**NeoGov
LEARN**



- Policy Updates
- ID Badging System
- Enhanced Benefit Enrollment Experience

Information Technology

2026 Supplemental Budget – July Budget Retreat

Who We Are

The City of Louisville's IT Department is a strategic, people-first partner dedicated to supporting every city department with secure, reliable, and innovative technology. We work behind the scenes to keep systems running, data protected, and services accessible—empowering staff and enhancing the experience for the community we serve.

Supplemental Budget – 2026

2026 Operating Budget	\$ 1,491,935
2026 Capital Budget	\$ 744,050
Full-Time Equivalent	8.00
Part-Time Equivalent	-
Reduction Options	\$ -
Expansion Requests	\$ 40,000

What We Do

IT End-User Support

Provide responsive, day-to-day technical support to city staff—helping with everything from password resets to device troubleshooting, computer replacements and police car support.

Network & Infrastructure Support

This area designs, maintains, and secures the city's core technology infrastructure—from servers and storage to firewalls, fiber networks, and wireless access. Manage key systems including Microsoft services, & roughly 90 servers, ensuring secure connectivity and reliable operations across all facilities. Cybersecurity is woven into everything IT does to protect the city's data and digital services.

Geographic Information Systems (GIS)

GIS is how data is put on the map—literally. Whether it's helping residents find digest data with dashboards, visualizing utility networks, mapping assets, or supporting emergencies, GIS turns raw data into interactive tools that serve the community. Maps make city information clear, useful, and easy to explore.

Enterprise Application Support

Managing applications, such as ERP, Laserfiche, and permitting systems, and works with departments to enhance how these tools are used. The focus is on improving processes, increasing efficiency, and aligning technology with the city's broader goals. Enterprise application support plays a key role in transforming how the organization delivers services.

Technology Planning/Visioning

Focused on aligning technology investments with the city's goals—anticipating future needs, reducing risk, and maximizing value. The IT team guides decisions that shape how technology supports both internal operations and public services over time.

Accomplishments



**Strengthened
Cybersecurity
Posture**



**26 IT
Projects
Completed**



**Interactive Data
Dashboards**

Parks, Recreation & Open Space

2026 Supplemental Budget – July Budget Retreat

Who We Are

The Department of Parks, Recreation, and Open Space oversees all Open Space, Parks, the Warembourg/Lake Park/Harper Lake Fishing Ponds, city ball fields, horticulture & landscaping, and mowing operations; as well as the Coal Creek Golf Course and the Recreation Center including all Recreation and Senior Services. In addition, the department maintains the City cemetery, the Sports Complex, the Arboretum, Memory Square Pool, skate park, and all City bike paths & trails.

Supplemental Budget – 2026

2026 Operating Budget	\$ 14,115,474
2026 Capital Budget	\$ 4,748,452
Full-Time Equivalent	55.40
Part-Time Equivalent	56.66
Reduction Options	\$ 18,000
Expansion Requests	\$ 38,700

What We Do

Parks

Provide maintenance and management for 37 designated parks over 350 acres, over 10,000 city-maintained trees, Louisville Cemetery, 11 miles of developed trails, sports fields & outdoor recreation amenities, 42 miles of sidewalk & trail snow/ice removal throughout Louisville, nearly 100 neighborhood/HOA entrances, and all ROW, Downtown & Median streetscapes.

Recreation

Manage and provide service for over 400,000 annual Rec. Center visitors, serve approximately 10,000 meals, run state licensed pre-school & camps, employ largest contingent of part-time staff, and coordinate 100s of fitness, safety & sports programs throughout the community.

Open Space

Directly or Jointly manage nearly 40% (2,000 acres) of land within Louisville City limits. Maintenance for the majority of 32 miles of trails, natural resource management & regenerative agriculture program, environmental advocacy and education (more than 50 education programs annually), wildfire risk reduction, uphold City Charter requirements.

Golf

Manage the largest Junior Golf Program in Colorado and the 5th largest in the United States. Host nearly 50,000 (or 136 per day) rounds of golf. Provide in-house maintenance services, golf instruction and pro-shop management. Operate under an enterprise fund format that is unique to the City.

Accomplishments



**BIOBLITZ! & Water
Conservation**



**Equipment
Electrification**



- #1 Public Course in CO.
- RecTrac App. implementation

Public Works & Utilities

2026 Supplemental Budget – July Budget Retreat

Who We Are

The Department of Public Works and Utilities oversees the water system, wastewater system, stormwater system, transportation system, streets maintenance, environmental compliance, facilities maintenance, fleet maintenance, and capital construction for transportation and facilities.

Public Works also manages the water rights and water supply along with long range forecasting and long term financial modeling and rate setting.

Supplemental Budget – 2026

2026 Operating Budget	\$ 15,977,507
2026 Capital Budget	\$ 23,946,424
Full-Time Equivalent	54.00
Part-Time Equivalent	2.91
Reduction Options	\$ 200,000
Expansion Requests	\$ 374,170

What We Do

Engineering

Oversees annual renewal programs for streets, concrete, water distribution, wastewater collection, stormwater collection, and development review.

Operations

Oversees operation and maintenance of streets, water distribution, wastewater collection, stormwater collection, lift stations, fleet and special events support.

Utility

Oversees the management of water rights, water supply, treatment of potable water, treatment of wastewater, environmental compliance as well as long term water demand and financial forecasting for rate setting.

Facilities

Oversees the operation and maintenance of city facilities and facility capital construction. Also oversees operation, maintenance, and construction of sustainability projects.

Accomplishments



AWWA, APWA



**TRAFFIC
CALMING**



- UTILITY FIRE RECOVERY LEADER
- AI INDUSTRY LEADER

Who We Are

The Louisville Police Department is committed to providing quality, responsive service in its efforts to work in partnership with the community to improve the quality of life in Louisville. Dispatching for the Department is handled through the Boulder Regional Communications Center which provides emergency dispatch services for most of the agencies in Boulder County.

Louisville enjoys a relatively low crime rate as compared to other communities in Colorado with more than 10,000 residents.

Supplemental Budget – 2026

2026 Operating Budget	\$ 8,287,713
2026 Capital Budget	\$ 359,845
Full-Time Equivalent	43.90
Part-Time Equivalent	0.50
Reduction Options	\$ -
Expansion Requests	\$ 342,000

Accomplishments



**CACAP Accredited
Police Agency**



**Collaborative
Regional Public
Safety Partner**



- **Mental Health Co-Responders**
- **Awarded nearly \$600,000 in grants for several programs between 2023-2025**

What We Do

Operations Division: Patrol & Investigations

Provide police patrol services 24 hour/7 day per week for the community. In 2024, the patrol division responded to approximately 19,000 total incidents and were dispatched to over 15,000 calls for service. A total of 2,117 formal police reports were taken in 2024, leading to additional investigative work.

Our detective section manages felony and high-level cases, pattern offenses, and complex case investigations. This section collaborates with other regional law enforcement agencies and State level task force groups.

Support Services: Police Records & Evidence/ Crime Prevention/Community Outreach

Records section process and manages our police records information, incident reports, public records and digital body camera footage requests, process case filings with the District Attorney's Office and the Municipal Prosecutor, facilitate background inquiries, and provide customer service support for front desk inquiries at the police department. In 2024, over 2000 reports, 570 public records requests, and nearly 170 background checks were processed.

The Evidence section is the custodian of all police evidence for the department and conducts regular internal audits of our evidence management system. They currently manage over 17,000 pieces of evidence and ensure we adhere to strict standards to preserve the integrity of each piece of evidence.

Crime Prevention Specialist/Community Outreach provides education and awareness on crime prevention and focuses on a wide variety of community engagement initiatives. In 2024, staff participated in 62 crime prevention presentations and other events throughout the community.

Code Enforcement & Animal Control

Responds to calls for service involving municipal code violations, animal control, and parking. Enforces City ordinances and collaborates with other City departments on these concerns.

From: [Stephanie Collins](#)
To: [City Council](#)
Subject: 2026 Workplan's Priorities
Date: Tuesday, January 20, 2026 12:18:10 PM

[EXTERNAL EMAIL] From outside of City of Louisville DO NOT CLICK links or attachments unless you validate the sender and know the content is safe.

Dear Mayor Leh and Council Members,

Thank you for the time and care you bring to shaping the City's 2026 Workplan. I'm writing to encourage the City to elevate equity, diversity, and inclusion (EDI) efforts as a priority in the upcoming workplan. The City of Louisville clearly establishes equity, diversity, and inclusion as the lens through which all actions, priorities, and projects are viewed on its website and in the 2025 Workplan. As a former EDI Task Force member, I believe meaningful recommendations were produced. While some of these recommendations were acted upon with good intentions, there was a lack of adequate support for them.

Dear Mayor Leh and Council Members,

Thank you for the time and care you bring to shaping the City's 2026 Workplan. I'm writing to encourage the City to elevate equity, diversity, and inclusion (EDI) efforts as a priority in the upcoming workplan. The City of Louisville clearly establishes equity, diversity, and inclusion as the lens through which all actions, priorities, and projects are viewed on its website and in the 2025 Workplan. As a former EDI Task Force member, I believe meaningful recommendations were produced. While some of these recommendations were acted upon with good intentions, there was a lack of adequate support for them.

The decision to prioritize EDI in the 2026 Workplan begins by finding a constructive and sustainable path forward. This essential and foundational work will include, in part:

- An analysis of successes, challenges, and plausible explanations with concrete and actionable advice.
- An assessment and understanding of our internal capacity and gaps,
- Establishing governance that defines clear roles and a decision-making structure,
- Leadership training to understand "siloed" EDI efforts and their impacts, and
- Assistance in translating the Task Force recommendations into appropriately phased and actionable plans.

Prioritizing this work thoughtfully is an opportunity to honor the Task Force's investment and begin building systems that support our commitment to real, measurable, and sustainable diversity efforts that help us enact the values we espouse. Therefore, this email is also my promise to support both the foundational and future EDI work in Louisville. Thank you for your consideration and for your continued service to our community.

Respectfully,
Stephanie Collins
1215 N. Kestrel Ln. #202

From: [Nancy Commins](#)
To: [City Council](#)
Subject: Proposed WorkPlan
Date: Monday, January 19, 2026 12:56:21 PM

[EXTERNAL EMAIL] From outside of City of Louisville DO NOT CLICK links or attachments unless you validate the sender and know the content is safe.

Dear Council Members.

I am writing to express my concern about the lack of attention to issues of equity, diversity or inclusion in the proposed City Council Workplan. While the EDI Task Force Report is listed as a guiding document, there is no evidence in my reading of the plan that its content and recommendations play any part in your decision making.

I despair that the many months that the Task Force Members invested (myself included) were just an exercise to say Louisville checked a box. Having just attended the MLK celebration held in Lafayette, I am struck by a tale of two cities. One loudly proclaims and shows evidence of a commitment to diversity and making their community truly welcoming to people of all backgrounds / income levers and one that has it on a piece of paper but does little to enact changes or policies that might make that a reality.

I am heartily disappointed but not at all surprised.

Nancy Commins
261 Short Place.

P.S. A huge thanks to Josh Cooperman for representing Louisville at the only East County celebration of MLK's legacy. Where was everyone else?

From: [H.M](#)
To: [City Council](#)
Subject: Elevate EDI to a Priority Item in the 2026 Workplan
Date: Saturday, January 17, 2026 10:03:53 PM

[EXTERNAL EMAIL] From outside of City of Louisville DO NOT CLICK links or attachments unless you validate the sender and know the content is safe.

Dear Mayor Leh and Council Members,

I'm writing to urge you to elevate the Equity, Diversity, and Inclusion (EDI) Taskforce work to a Priority Item in the 2026 Work Plan. Louisville has consistently affirmed equity and inclusion as core values, yet the Taskforce's work remains listed only as an "additional item," and without dedicated staffing or sustained funding, the early steps taken have not been able to grow into the progress our community envisioned.

Elevating EDI is practical, stabilizing, and directly supports the Work Plan's pillars by strengthening economic participation, public safety, fair access to services, and affordable housing opportunities. Most importantly, EDI helps ensure that every resident feels seen, safe, and able to belong here.

Prioritizing this work will allow the City to follow the Taskforce recommendations, assess progress, and build the systems needed to make EDI real and sustainable. Making EDI a Priority Item is the next step in living our values. Thank you.

Sincerely,
Helen Moshak
Louisville Resident

From: [viki lawrence](#)
To: [City Council](#)
Subject: Cell coverage
Date: Friday, January 16, 2026 3:26:39 PM

[EXTERNAL EMAIL] From outside of City of Louisville DO NOT CLICK links or attachments unless you validate the sender and know the content is safe.

Please make improving cell coverage a priority. I live in Saratoga 2 and my cell coverage is so weak that when the power goes out (frequently lately) I cannot access information. Unless I have internet I can barely make calls, and often don't receive them, and am unable to get to websites for information.

Viki Lawrence